BELLAIR CHARTERS * AIRPORTER SHUTTLE

1416 Whitehorn Street, Ferndale, WA 98248 360-543-9372 FAX 360-380-1538 www.bellaircharters.com

Service Contract

ate 1	/11/2013				Fax		
	WWU				phone	425-205-0260	
ttn:	Aianna	Francis			Email	francia@students.wwu.e	<u>du</u>
safety		ndustry and affordable pri	safest, most reliable and co	-			
Bellaiı	r Charters is ple	ased to offer you the follo	owing services: (Do NOT a	alter the contract in any wa	y.)		
Date o	of Travel Pickup	Location WWU			Departure Time	0600	
2/18/20	013		C-Lots				
		Destination	State Capitol		Arrival Time	0900	
Retur ı 2/18/2	n Date 2013	Pickup Location	State Capitol		Departure Time		
		Destination	WWU		Arrival Time		
Cont f	for Puo and Driv		24445 00 one 56 pagagana	gar mataragash			
	for Bus and Dri	on board the bus (see	S1145.00 one 56 passeng		No NO GL	ASS BOTTLES	
Buse	es and price This Contra	es are not guarant act must be signed	eed until a signed o	contract is on file wellair Charter by 1/2	ith Bellair Cha 25/2013 or con	arters.	
	ergency co		IIIaitei. Name		Cell Pi	none#	
Ind ra	Extra Fees Not cluded in above te that group is esponsible for						
2% C	Credit Card serv	vice fee is charged on a	II Credit card transaction	ns			
	dit Card #	_		0	osed [PO Number	
Exp	p Date:		Name on Card3 digits o			of card	

BELLAIR CHARTERS * AIRPORTER SHUTTLE

1416 Whitehom Street, Ferndale, WA 98248

360-543-9372

FAX 360-380-1538 www.bellaircharters.com

Terms and Conditions

Book/Cancel. To book your charter, sign and return the contract and terms and conditions by the due date. Groups must cancel in writing 10 days in advance or will be subject to a \$100 cancel fee. Do not alter this contract in any way.

Itinerary. A written itinerary must be received at least seven (7) days before departure. Prices may change based on the final itinerary. Bellair will make every effort to follow your itinerary, we do not guarantee to depart or arrive any location on time. If a driver deems a place is unsafe to access, load or unload, an alternate place will need to be found. Drivers have the right to refuse driving the bus into an area they deem unsafe.

Compliance/DOT Rules. Safety is the number one priority for Bellair Charters. Our drivers must comply with all Federal, State and local regulations. Drivers are limited to 15 consecutive hours on duty in any one day (this includes a pre and post trip at our facilities). Of these 15 hours, a maximum of 10 hours may be actual driving. At the end of the day, or after 15 hours, drivers must have at least 8 consecutive hours off duty. If your itinerary doesn't allow for these regulations, you will need to adjust your itinerary or we will put on a 2nd driver and the cost of the charter will be adjusted.

Charges. Charter pricing is based on our best estimate of the services requested. Itinerary changes may result in added charges. Charters going over the booked miles and/or time may be billed for additional charges at \$3.50/mile or \$85/ hour. Charges are for bus and drivers time only. Extra fees are the responsiblitiy of the group.

Payment. Full payment is due 3 business days prior to departure date unless other payment arrangements have been made and approved by Bellair Charters. Payment may be made by check, cash, visa, or mastercard. There is a 2% credit card service fee charged on all credit card transactions. If payment is not received in advance, charters are subject to cancellation or late fees.

Gratuity. Drivers gratuity is not included in the cost of the bus. We recommend 10-20%. Gratuity may be given directly to your driver. If you would like Bellair Charters to add a gratuity to your bill, just indicate in writing how much and Bellair will make sure your driver receives it.

SeaTac Airport pickups. Your group must contact SeaTac Ground Transporation (GT) by dialing 55 on the airport courtesy phone located at door 00 on the baggage claim level. GT will then release your bus from the holding lot to door 00. Bellair Charters dispatch line (360-543-9380) is available to assist you with an emergency.

Overnight Charters. Your group is responsible for arranging lodging for the driver(s). Each driver must have his or her own room, preferably on the other side of the hotel from the group. Please make sure the hotel you are staying at has room for our buses to park. If they don't, you will need to make arrangements for bus parking (on the street parking is not an option).

Ferry Reservations. When taking BC ferries, it is important to make reservations in advance, especially for high travel/busy times. On Washington State Ferries, you can only make reservations on certain routes. Bellair Charters can assist you in making these reservations. Due to the tides, we may not be able to take certain ferries.

Alcohol Policy. Alcoholic beverages are allowed on Bellair Charters if you inform Bellair ahead of time and have a banquet permit. One (1) original banquet permit per bus. For safety reasons, we do not allow glass containers on board. Bellair Charters reserves the right to refuse transportation to any person that displays aggressive behavior. Each bus must have two "designated drivers" that do not drink, with one siting in the back and one in the front to monitor and control the group.

Amenities. Groups that require a DVD player, ADA accessible bus or any other amenity must notify Bellair Charters at least 24 hours in advance so arrangements can be made.

Baggage. Passengers are responsible for any of their personal property and baggage left or lost on the bus.

Equipment. Bellair Charters has the right to farm out any charter to another company to provide your service.

Safety Rules. Bellair requests that everyone stay seated while the bus is in motion. If you must get up, use extreme caution and hang on to the seat backs as you move down the isle. Sitting backwards or sideways in seats can break seats or armrests so is prohibited. Smoking on the bus is not permitted.

Cleaning/Damage. Groups will be charged \$55 per hour for any extra cleaning (including excess trash). Any damage caused by your group (beyond normal wear) will be charged to your group.

Unforeseen Event. Bellair Charters is not responsible for any delays, changes of schedule or cancellations due to conditions beyond Bellair's control.

Passenger List. For insurance reasons, groups will need to give the driver a passenger roster or we will provide a sign in sheet that everyone must sign.

By signing, you are agreeing to all terms in this contract and confirming the service details are correct.	
--	--

Signature Print Name Date

Karla Worthen - Charter Assistant 360-543-9368 Karla@bellaircharters.com

www.bellaircharters.com

Alanna Francis VWVU 2/18/2013 2/18/2013

Page 2 of 2