

## "Ask the AS" Philosophy

"Ask the AS" is a program established to assist the students of Western Washington University with day-to-day questions regarding both the AS and the university.

AS representatives, the Communications Coordinator and Director, will be checking an inbox periodically where students can send in their inquiries. Students will text their questions to a specifically designated email address. This program is established to answer questions such as "Where is the nearest gender-neutral restroom?" or "Is there an Arab community at Western?" or "When does the concert on Wednesday start?"

Representatives will either be able to answer the question in a precise manner or provide an easy email or phone number for the student to contact an appropriate party, when the question extends the jurisdiction of the AS.

Representatives may establish times of the day for the hotline-esque program which relate to their office hours. Responses do not have to be restricted to those times, but may provide a "reliability buffer" when a student's question is not answered within a timely manner. This same principle may apply to weekends and extended breaks should the representatives seek a break.

"Ask the AS" is intended for the sole use of students and prospective students currently touring the campus. It is not intended to be any kind of promotional point, resource for parents, or alternative to any admissions or outreach program.

Some questions concerning this new project:

How can we be transparent about response times?

Can this act as a vibe checker for AS events?